iDealSupport

Your Total IT Support Solutions

- Flexible Contract Options
- Account/Support Visit Log
- Network Integration
- Remote Monitoring Service Upon Request
- LAN Wireless Solutions
- IT Equipments Assets Management

Network Maintenance

Mass PC Deployment

IT Review & Software Upgrade
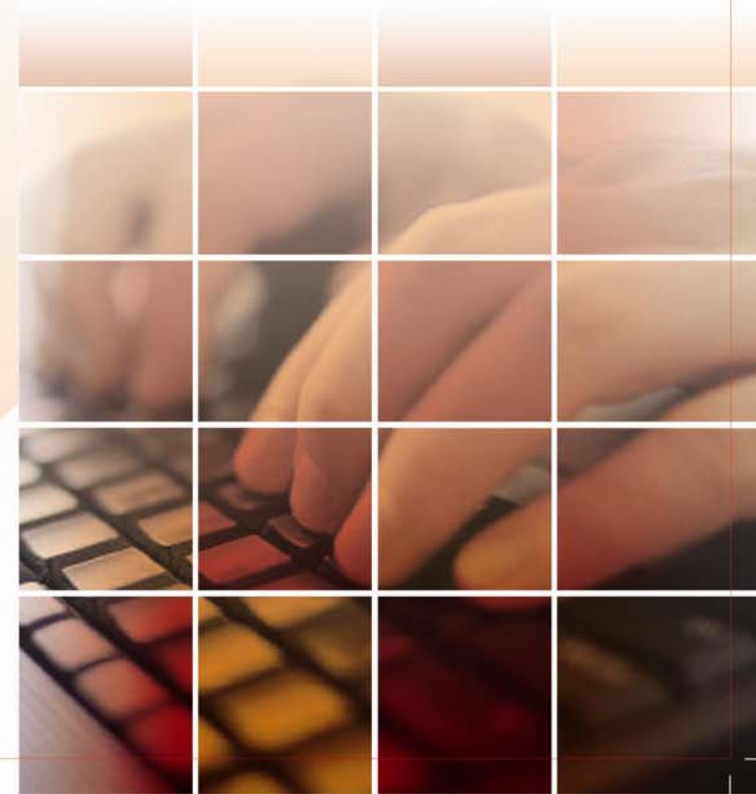
Refurbish End-Of-Life PC

IT Support

iDealTech
SOLUTIONS
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Technical Support
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Turn your IT support into a proactive service-focused operation.

To free up time to think and work more strategically, organizations need to get away from fire-fighting and managing every day challenges. You need to stop thinking that "IT doesn't work" and that "IT is a cost not a business asset". Increasing amounts of IT support time and money are being used to deal with the administration of incidents and reactive fire-fighting of the same problems rather than concentrating on effective resolution. iDealSupport is here to reduce that burden and effectively transform the IT problem into a proactive operation.

Our specialist area:

Backend Data Backup & Disaster Recovery Plan

Are your companies able to recovery and ready to operate after a system breakdown? We help you to establish and executing the backup and disaster recovery plan to able turnkey IT operation in case of any downtime and, unforeseen disaster.

Mass PC Deployment & Equipment Assets Management

Shifting office? New setup? Auditing purpose? We provide the support for tagging equipments, detail hardware assessment value report.

Going Wireless?

Too many wire and messy office environment? We can assist you to converse your existing wired LAN to a Secured Wireless Network, to enhance Mobile PC possibility, tablet PC or PDA, to reach your warehouse, lobby etc.

IP Review & Software Upgrade

Too much illegal software's lying around? Migrating from existing OS to a new platform? Our initial visit will be a one day audit of your existing system and software. We will present you with a full report and our recommendations for the future.

Account/Support Visit Log

Each month our engineer will produce a report detailing on service activity, what was checked, matters resolved and potential hazard issues, noted for further action.

Additional offer:

- Refurbish End-of-life PC
- Network integration
- Routine PC maintenance
- Flexible package options
- Telephone and remote access support
- Engineer visit can be requested weekly, monthly or quarterly
- Remote monitoring service upon request

and many more......

Call us at +65 6741 8003 or visit www.idealtech-solutions.com.sg

"Coming together is the beginning. Keeping together is process. Working together is success."

Henry Ford